



If constituents still have questions, they can call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) or contact an enrollment assister (Find one [here](#)). Constituents enrolled through their county's Medicaid office or through New York City's Human Resources Administration should [contact their county's office](#).

HOW TO RENEW YOUR NY STATE OF HEALTH INSURANCE WITH MICHELLE

01



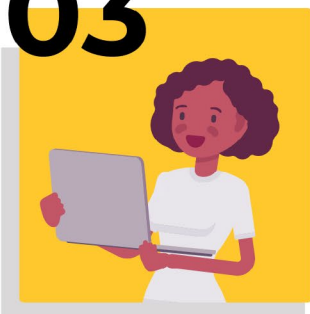
Michelle received her renewal notice in the mail. Her notice stated she must take action and renew by a specific date.

02



Her notice detailed different ways to renew, such as logging in to her account at nystateofhealth.ny.gov, speaking with a Certified Enrollment Assistor, or calling [1-855-355-5777](tel:1-855-355-5777).

03



Michelle needed to update her account with any changes that may affect her health insurance coverage - like income, family or address.

04



She visited nystateofhealth.ny.gov and clicked the 'Get Enrollment Help' button to find a Certified Enrollment Assistor. The assistor provided her with free renewal support.

05



Michelle was able to renew her Medicaid health plan and avoid a gap in coverage.